



A world of experts,
for you.



SSMC for All

Sheikh Shakhbout Medical City (SSMC) is one of the UAE's largest hospitals with a focus on providing integrated health care to patients with serious and complex illnesses.

Since its inception in 2019, SSMC has grown to become one of the largest tertiary hospitals in the United Arab Emirates (UAE), delivering integrated, human-centric and trusted quality

care services to patients, supported by cutting-edge medical equipment and internationally trained caregivers. Driven by our primary value of putting the needs of the patient first, we have been elevating the standards of patient care through 46 specialties, medical education and research, and are on the path to becoming a Destination Medical Center in the region.



Scan for the list
of our specialties

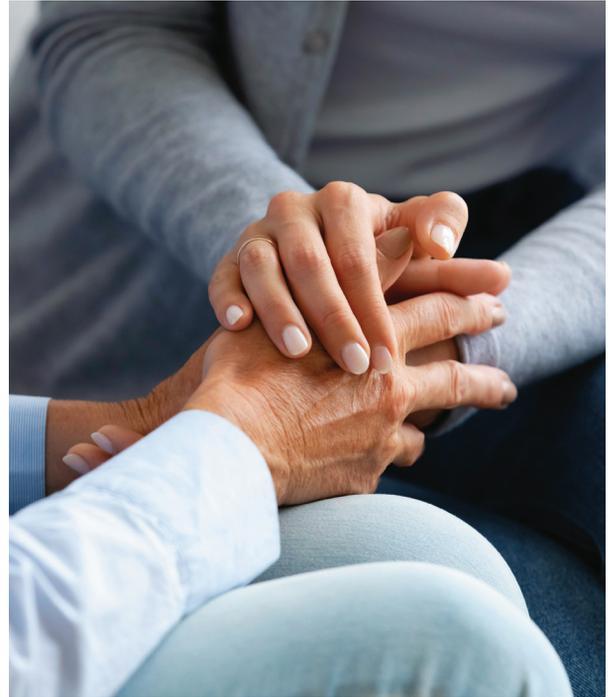
A Three-Shield Foundation

The integration of the three shields – practice, education and research – is fundamental to our vision of becoming a preferred destination for the care of the most complex and seriously ill patients.

Humanizing Health Care

SSMC is committed to delivering advanced and trusted quality care in new ways, bringing high quality and compassionate health care to the UAE and the region. We strive to ensure advanced and enhanced access to highly specialized clinicians and specialists across 44 specialties.

The number of patients visiting SSMC has grown since we first started operations.



	2020	2021	2022
Patient admissions	17,767	23,994	27,042
Inpatient discharges	17,644	23,959	27,064
ED visits	94,351	113,800	129,154
Outpatient visits	270,648	430,890	445,976
Total surgeries	8,689	12,379	13,219
Emergency surgeries	4,774	5,961	7,025
Virtual consultations	23,421	22,229	40,327

Empowering the Future of Health Care Through Education



SSMC distinctively functions as an academic medical center where continuous medical, health sciences, and nursing education programs are growing at a fast pace.



5 education centers with a total of **589** learners in 2023



171 medical students trained from local and international universities



Hosted **190** medical interns, residents, fellows and observers



18,000 total number of learners and trainees engaged



Offered **12** accredited residency programs and one Internship



90% average satisfaction rating

Advancing Research to Meet Patient Needs

Our team has been pushing forward the frontiers of medical knowledge through various clinical trials and other types of scientific investigations with an aim to facilitate the development of new methodologies, treatments tailored to address key health care areas for patients with unmet and pressing needs.

Our research achievements include:

141 Peer-reviewed articles published in 2023 and **8** peer-reviewed articles published in 2024

72 Industry and **14** investigator-initiated trials (in development) and **24** registries established/development

1st Dedicated Clinical Trial Unit for the UAE, opened in Q1 2023

1st Clinical Research Coordinators In-House Training (7 weeks), started in Q3 2023

6 Research Grants:

awarded in the first 2022 and 2023 DOH Award cycle (5 Awarded by DOH & 1 Awarded by Al Jalila Foundation)

SSMC at a Glance

Hospital

672	Overall bed capacity
522	Current open beds
129	Critical care beds
18	Operating theaters
1	Stroke Center of Excellence

Outpatient Clinic



Consultation space, imaging, labs



Outpatient procedural center

Emergency Department (56 beds)



Burn center for UAE (20 beds)



Trauma center of Abu Dhabi

A Multidisciplinary Team of Experts

490	Physicians
611	Allied Health Professionals
1,518	Nurses
799	Admin



The Power of Care

At SSMC, we firmly believe that the human touch is a fundamental part of care. While we adopt innovative solutions and technologies and acknowledge their value, we view them as complementary to our holistic approach in caring for the sick. Our focus is on fostering a patient-centric environment that goes beyond numbers and machines.

Our unique model of care ensures that care is delivered one patient at a time, by a multidisciplinary team of experts within a fully comprehensive, multispecialty practice, supported by education and research. The needs of our patients drive and inspire us every day to provide compassionate and effective care, ensuring their health and well-being is our top priority.

Striving for Success: A Destination Medical Center

As one of the largest tertiary hospitals in the UAE, SSMC provides access to specialist medical treatments and advanced diagnostics, with a commitment to becoming a Destination Medical Center and a 'Category of One' health care provider in the UAE and wider region.

Our team of highly-skilled physicians, nurses and allied health professionals have made significant contributions to advancing patient care and experiences at SSMC.

Additionally, through our Admission and Transfer Center (ATC), we ensure safe inbound and outbound patient transfers between SSMC and other health care facilities in the UAE, using streamlined processes. In 2022 alone, the ATC enabled over 6,000 transfers between SSMC and other facilities. Up to 70% of the transfers initiated were accepted, moved safely and provided with care that met their specific needs.



Scan the QR code to read more about our success stories and key achievements



Scan the QR code to refer a patient

2020

- SSMC's first robot-assisted surgery for a patient suffering from ureteropelvic junction obstruction
- Introduction of spiral enteroscopy
- Launch of comprehensive robotic surgery program

2021

- First hip arthroscopy in Abu Dhabi
- Successful removal of 7.8 kg tumor from man's abdomen
- Launch of inflammatory bowel disease center
- Successful treatment of extremely rare autoimmune disorder with minimally invasive thymectomy surgery
- Launch of electrophysiology lab
- First EyeWatch implant in the Middle East
- First robotic neurosurgery completed
- Completion of first complex scoliosis surgery
- Completion of complex knee replacement surgery using hand-held accelerometer technology

2022

- Launch of SSMC Forward
- Prestigious accreditation by the Joint Commission International
- Successful treatment of complex congenital hyperinsulinemic hypoglycemia in a four-month-old baby
- Launch of interventional neuroradiology division
- First awake craniotomy performed by a multidisciplinary team
- High risk, complex oral maxillofacial surgery successfully performed
- Opening of apheresis unit
- First gynecological robotic surgery performed
- Inauguration of executive and international clinic

2023

- Inauguration of Clinical Trials Unit
- Total hip replacement through minimally invasive surgery
- Implantation of leadless cardiac pacemaker in an Emirati patient
- Thoracoscopic single stage procedure performed on a newborn infant
- Introduction of cutting-edge test to detect cancer cells for patients living with B cell acute lymphocytic leukemia
- Introduction of smart insulin pump systems for diabetic patients
- Abu Dhabi's first hospital to secure the breakthrough Alzheimer's medication
- Introduction of new treatment in the UAE for myasthenia gravis patients
- Opening of anatomical pathology laboratory
- Recognition of the neuro-interventional radiology suite and inpatient stroke unit by the Department of Health Abu Dhabi as a Centre of Excellence for stroke



Our Outlook on the Future of Medical Services

Our journey toward becoming a Destination Medical Center is a complex, multi-faceted endeavor, carefully planned and executed over time. Our clinical innovation, access to health care, service excellence, and trusted quality continue to be on top of our priorities at SSMC as we continue to address the changes in health care delivery in the next few years.

To achieve all of this, SSMC is:

1. Maximizing the benefits of technology to optimize care delivery for patients in the region through cutting-edge innovation.
2. Investing in research and development through a dedicated Clinical Trials Unit to find original ways to treat our patients and respond to the region's most concerning health challenges.
3. Developing people, nurturing local and regional relationships, and changing the culture of health care delivery.

Life-Changing Careers

Few things are more critical on the journey to becoming a Destination Medical Center than having the right people and teams in place. In an effort to become the best health care employer in the region, we have crafted a comprehensive roadmap, leveraging innovative strategies to attract the best and brightest talent from the UAE and beyond, ensuring sustained growth and success.

While SSMC continues to attract seasoned and competent personnel from all over the world, Emiratis have also been a key component of our recruitment strategy with 10.7% of staff, in 2022, being UAE citizens.

Investing in our staff is one of our highest priorities. Our human resources department has implemented a robust compensation and benefits program and introduced a range of learning and education programs, fostering a work environment where employees remain highly motivated and committed to providing exceptional care to our patients.

ssmc

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