

Department Of Health Patient Safety Goals

1. Improve the accuracy of patient identification.
2. Improve the effectiveness of communication among caregivers and care recipients.
3. Improve the safety of using medications and medical devices.
4. Reducing the risk of healthcare associated infections.
5. Ensuring correct site, correct procedure, correct patient for all procedures.
6. Accurately and completely reconcile medications across the continuum of care.
7. Encourage patients' active involvement in their own care as a patient safety strategy.
8. Improve recognition and response to changes in a patient's condition.
9. Reducing risk of patient harm resulting from falls.
10. Reduce the risk of hospital fires.

Speak Up



Recognize
Identify unsafe
practice/near
miss/adverse
event



Reward
Recognition &
appreciation



Return
Feedback



Relay
Sharing the
lessons learned



Respond
Action plan
for practice
improvement



Report
Speak Up
portal



Review
Analysis to find
opportunities for
improvement